Corrigendum01   TW-IT/OT/04/2022-23

The below Corrigenda against each original referred Clause may be read

Original e-Tender Page No.22

8. MIS Report Generation Requirements:

a. Solution should have MIS capabilities with customizable reports, monitoring tool/ dashboard.

b. The services should provide standard MIS and customized reports for Administrators to monitor and manage the services and real-time view of the status of users, tickets, service health, utilization and usage.

------To be read as-----------------------

8. MIS Report Generation Requirements:

a. Solution should have MIS capabilities with standard reports / monitoring tool/ dashboard.

b. The services should provide standard MIS and standard reports for Administrators to monitor and manage the services and real-time view of the status of users, tickets, service health, utilisation and usage.

Original e-Tender Page No.22

Clause B.2. Project Document

iv.
Microsoft Compliance Certifications: Obtain Microsoft compliance certifications that ensure compliance with national, regional, and industry-specific requirements governing the collection and use of data. These should include compliance with the following:

---------------to be read as --------------------------

iv.
Microsoft Compliance Certifications: Obtain Microsoft compliance certifications that ensure compliance with national, regional, and industry-specific requirements governing the collection and use of data.

Original e-Tender Page No.22

F. Explored Option of Archive / Back up, Restore Tool and Service
Archive / Backup and Restore On-Premise or Cloud is Needed for Both Existing mail box and Mail Box Going Forward after Using O365 .
The IA will be required to perform the following activities related to back up and restore on Premise if decided
a. Co-ordinate with existing DC SI Agency.

b. Incremental back up (only the delta Changes) shall be taken at SAN as well as into tape every day.

c. Monthly cold back up shall be taken into tape.

d. At any time if required the data shall be restored to the user mail box.

e. Restoration check and data integrity check shall be done

f. Standard back up and restoration procedure shall be followed.

g. Any further changes if arises shall be communicated by OPTCL.

⦿ The IA will Plan and submit the Plan for utilizing existing DC Infrastructure for backup and restore.
⦿ Install and configure Backup Software required.
⦿ Provide Admin user facility to designated users of OPTCL to view the status of services and find out when maintenance is scheduled.
⦿ Plan and submit the BOM for further requirement of Server / Storage for the above purpose.

-------------To be read as----------------------------

F. Explored Option of Archive, e-Discover and Back up, Restore Tool and Service

Archive, e-Discover(mails can be retrieved by query when needed) and Backup and Restore, On-Premise or Cloud is Needed for Both Existing mail box and Mail Box Going Forward after Using O365 .

The IA will be required to perform the following activities related to back up and restore on Premise if decided
a. Co-ordinate with existing DC SI Agency.

b. Incremental back up (only the delta Changes) shall be taken at SAN as well as into tape every day.

c. Monthly cold back up shall be taken into tape.

d. At any time if required the data shall be restored to the user mail box.

e. Restoration check and data integrity check shall be done

f. Standard back up and restoration procedure shall be followed.

g. Any further changes if arises shall be communicated by OPTCL.

⦿ The IA will Plan and submit the Plan for utilizing existing DC Infrastructure for backup and restore.
⦿ Install and configure Backup Software required.
⦿ Provide Admin user facility to designated users of OPTCL to view the status of services and find out when maintenance is scheduled.
⦿ Plan and submit the BOM for further requirement of Server / Storage for the above purpose.

The IA will be required to perform the activities related to Archive and e-Discover as mentioned in Sub Clause 1. Of Clause C. Solution Implementation

Original e-Tender Page No.53

Price Bid Sheet

	Price Discovery for Future Requirement						
	Backup Tools / Software including backup service To be provided by IA In case On Premise Backup or On Cloud Model is Planned						
D	3rd Party Software Tool for On Premise Backup, restore	Lumpsum			#DIV/0!		0
	Setup & Support for On Premise Back up, Restore	Lumpsum			#DIV/0!		0
	Microsoft Plan Exchange Online Archiving	1582			#DIV/0!	0	0
	Sub Total 3						0

---------------To be read as---------------------------

	Price Discovery for Future Requirement					
	Archiving, Backup Tools / Software including service To be provided by IA In case Archive, Backup On Premise or On Cloud Model is Planned					
D	3rd Party Software Tool for On Premise Backup, restore	Lumpsum			#DIV/0!		0
	Setup & Support for On Premise Archive, Back up & Restore	Lumpsum			#DIV/0!		0
	Microsoft Plan Exchange Online Archiving	1582			#DIV/0!	0	0
	Sub Total 3						0

Original e-Tender Page No.23

3. Client Configuration & access

e. Defined migration approach for moving all user data from the trial tenant to the licensed tenant seamlessly

---------Deleted Clause 3. e.-----------------------------

Original e-Tender Page No.49

Form 9 Technical Bid Form
Feature Requirements in Microsoft Office 365 Cloud Services

Page 49

13	Service Up-time		

	The SaaS service to be backed by an SLA guarantee-ing uptime of 99.95% +		

------To Be read as------------------------

13	Service Up-time		
	The SaaS service to be backed by an SLA guarantee-ing uptime of 99.9% +		

Original e-Tender Page No.23

C. Solution Implementation:

9. All standard email security protocols and methods like DMARC, DKIM, ATP, SPF etc. should be configured in Exchange Online.

--------------------To be read as----------------------------

9. All standard email security protocols and methods like DMARC, DKIM, SPF etc. should be configured in Exchange Online.

Original e-Tender Page No.14

2.1 ELIGIBILITY CRITERIA

1.4	The bidder should be a Silver / Gold Partner of Microsoft	Submit OEM Authorization letter as per the Proforma given in Form 12 at Section V

--------------------To Be Read as-------------------

1.4	The bidder should be a Silver / Gold / CSP Partner of Microsoft	Submit OEM Authorization letter as per the Proforma given in Form 12 at Section V