

**Response to Pre-Bid Queries of the e-Tender no.: No.TW-IT/OT/02/2016-17 for Procurement of IT Items for GRIDCO and SLDC Data Center and OPTCL.**

<b>Tender Document Reference</b>	<b>Content of RFP requiring Clarification(s)</b>	<b>Clarification sought for</b>	<b>Response</b>
Clause 4.2, Page - 09, Sl.No.9	The Annual Turn-over of the bidder in each F.Y 2013-14, 2014-15 and 2015-16	Revise the Turn-over	No change. As per RFP
Clause 4.2, Page - 09, Sl.No.10	Experience of minimum 3 nos. of similar projects in F.Y 2013-14, 2014-15 and 2015-16	Relax/change the criteria	No change. As per RFP
Clause 4.2, Page - 09, Sl.No.11	Minimum order value Rs. 3.0 Crore in supply and installation of similar items in Govt./PSU/Autonomous public body in a single order	Relax/change the Criteria	No change. As per RFP
Delivery & Installation Schedule, page 16	b) The delivery, installation and commissioning of the items ordered, should be within 8(eight) weeks from the date of issue of Purchase Order.	Please add that in case of delay in readiness of site for installation as per point 17 (Page 16), the period for the same to be added to the schedule	No change. As per RFP
Warranty terms, page 18	(ii) This warranty shall remain valid for thirty-six (36) months after the Goods, 100% inspected, have been delivered, commissioned at the final destination indicated in the Contract or 40 months from the date of 100% delivery whichever is earlier. Warranty certificate shall be issued by the OEM.	Please reduce the period to 38 months in place of 40 months in the clause	No change. As per RFP
Warranty terms , page 19	iv) If any equipment gives continuous trouble, say six times in one month, during the warranty period, the Supplier shall replace the equipment with new equipment without any additional cost	In some systems, failure may be only for a subcomponent. Example - In a SAN Storage, if a disk enclosure fails, it would not make sense to replace the complete SAN storage.	The specific equipments which is repeatedly defective need to be investigated and replaced. In case of Disk enclosure, the enclosure or the parts that is defective need to be replaced.
Page - 28, Price Schedule	SPAM protection for Mail Servers	Whether the number users are 8.	The number of Servers are 8.
Page-9, Qualifying Requirement	The bidder should provide copy of OEM s Authorized Partner / Retailer Certificate for all IT H/W, S/W items quoted (except the items for which the bidder itself is the OEM) along with the bid.	Please confirm Bidder need to provided OEM Authorised document for PAC, CCTV & Access control also or not required for this equipments.	OEM Authorisation required for all items
Page-16, Delivery & Installation schedule	The delivery, installation and commissioning of the items ordered, should be within 8(eight) weeks from the date of issue of Purchase Order.	Request to increase the time line to 10 weeks for delivery, installation & commissioning of the items from the date of issue of P.O.	No change. As per RFP
Page-18, Warranty	The vendor shall warrant all the IT items for 3 years from the date of installation of the same	Please confirm, warranty will not cover consumables like GAS & Oil of PAC	Consumables are excluded
Page-18, Warranty	The fault shall be rectified within 24 hours from the time of registration of the call at the OEMs call center / toll free no applicable.	Please confirm, rectification of call is depend on the fault happened in equipment,for eg. If there is a leak in PAC pipe it take more than 24hrs to close the call. Kindly provide	Since the DC delivers for critical operations, hence no change.
Page-50, UNISPLIT PRECISION AIR CONDITIONING UNIT: (For Both DC)	Ceiling Suspended/Wallmount, Air Cooled DX type Precision Air conditioners of 14 kW total cooling capacity @ 3800 CMH ( Capacity at return air temperature of 25deg C DB &	Please confirm the distance between Indoor unit to Outdoor unit. Also the floor layout with equipment positioning	Since the physical space of the DC is already in operation, Bidders may visit the DC's site and collect all the desired information from the DC officials, they need and quote accordingly.
Page-13, Section-III	GENERAL CONDITIONS OF CONTRACT (GCC) 1. SCOPE OF THE CONTRACT: The Scope of work includes the Supply, Installation, Integration, Testing and Commissioning of the items mentioned in Section 6 I, at GRIDCO, SLDC DC and OPTCL Offices, in Bhubaneswar.GENERAL CONDITIONS OF CONTRACT (GCC)	We understand requirement is for 3 different location viz., 1. GRIDCO Data Center, 2. SLDC DC, 3. OPTCL Office/H. Qrs. Please provide layout in Autocad/PDF format for above locations with dimension details like Length, Width & Height details (followed by false ceiling & false floor breakup details) for all rooms.	Bidders may visit the DCs site and collect the desired information from the DC officials.
Page-18, Section-III	GENERAL CONDITIONS OF CONTRACT (GCC) 21. WARRANTY Terms: The vendor shall warrant all the IT items for 3 years from the date of installation of the same.	Does 3 years warranty applies only for IT Components? For Non-IT Components like CCTV, Access Control system, comes with standard 1year warranty & we'll consider additional 2years with extended/ comprehensive warranty. Please confirm.	All Tendered items should cover for 3 years OEM warranty only.
Section-IV, Schedule-A, Schedule-D, Page-24 , 25, 28 , 30 and 41.	Technical Specifications	GRIDCO & SLDC Data Centers calls for CCTV & Access Control systems only.	As per RFP Specifications. Any other sub-items as part of Access Control may be considered at the option of purchaser. Decision of Purchaser is final and he has no bindings. CCTV should have IP based Camera with storage of 1 year recording.
Page-16, Clause-17	Site Preparation	The Purchaser is solely responsible for providing the storage, installation and commissioning site for the installation of IT items, compliance with the technical and environmental specifications defined by the Supplier.	Purchaser shall inform in advance to the vendor if site is not ready.
Page - 25, Point No. 5	Windows Server edition	Whether Windows Server editions are Standard/Data Center edition ?	Windows Server editions are Standard edition
Page - 42, Technical Specifications	Security Features : Gateway antivirus, anti-spyware and anti-malware : Checkmark certified	Other similar certification should be included.	Checkmark/Equivalent Certified
Page - 42, Technical Specifications	VPN: IPsec, L2TP, PPTP and SSL as a part of Basic Appliance, VPN redundancy, Hub and Spoke support, 3DES, DES, AES, Twofish, Blowfish, Serpent Encryption, MD5.SHA1 Hash algorithms, IPsec NAT Transversal, VPNC Certified.	Other similar certification should be included.	VPNC Certified /Equivalent Certified.
Page - 42, Technical Specifications	Firewall/UTM must have ICASA firewall- corporate and checkmark UTM level 5 certifications	Other similar certification should be included.	Firewall/UTM must have ICASA firewall certified
Page - 42, Technical Specifications	Inbuilt on appliance reporting with minimum 200GB or more disc space	Whether 200 GB can be changed	Internal/external with minimum 200 GB or more disk Space can be quoted.

**NOTE:** The above specifications are the minimum specifications published in the Tender Document. OEMs/SIs/Bidders are free to quote any other better/technically advanced feature in the interest of OPTCL.

\*\*\*\*\*