

Corrigendum - I

**AMC of PC, Printer & Scanner in OPTCL
eTender No: TW-IT/OT/02/2021-22 DATE: 10-06-2021
PRE-BID CLARIFICATIONS**

Sl. No.	RFP Page No./ Point No.	Caluse	Queries	Decision of OPTCL
1	Page No: 6 Point : 1	Bidder must have its own valid PAN No. AND GST REGISTRATION NO. with clearance certificate and any other clearance certificate meant for IT SERVICES, TIN & CIN.	Clearance certificate may be waived.	Bidder must have its own valid PAN No. AND GST REGISTRATION NO. meant for IT SERVICES, TIN & CIN.
2	Page No: 6 Point : 2	The firm should be a registered firm under limited company Act and should be in existence over 7 years in the trade of maintenance & Service / AMC of systems and should be having average annual turnover of Rs. 3 crore or more per annum exclusively in the said IT maintenance trade.	The average annual turn over may be made Rs. 50 Lakh and the should be in existence over 5 years in the trade of maintenance & Service	The firm should be a registered firm under limited company Act and should be in existence over 5 years in the trade of maintenance & Service / AMC of systems and should be having average annual turnover of Rs. 50 Lakh or more per annum exclusively in the said IT maintenance trade.
3	Page No: 7 Point : 6	Experience Certificate of 7 years in providing services in Central Government / Public Sector undertakings /State Govt.	Experience Certificate of 5 years in providing services in Central Government / Public Sector undertakings /State Govt.	Experience Certificate of 5 years in providing services in Central Government / Public Sector undertakings /State Govt.
4	Page No: 7 Point No: 7	Banker account details and latest solvency certificate	How many days back certificate required. Can we share the certificate after awarding of contract.	The successful bidder can produce the latest solvency certificate within 1 month after award of contract. However, the bidder has to give one undertaking regarding this along with submission of bid documents.
5	Page No: 7 Point No: 8	Income Tax Return of last 3 years. The bidder should be a profit making entity during last 3 financial years.	How many years required, currently ESSIL acquired by ACCEL LIMITED and changed name ESSIL to ACCEL LIMITED IT SERVICES. Is it possible to produce the document of ESSIL.	Yes. Income Tax Return of 3 years i.e. 2017-18, 2018-19, 2019-20. The bidder should be a profit making entity during the above 3 financial years.
6	Page No: 7 Point : 14	Bidder must be having minimum 2(two) ongoing contracts in Odisha with respect to same nature of job (AMC of IT and other peripherals) in any Central/State- govt./ PSUs, Public Limited company. Supporting documents must be submitted.	The minimum 2 (two) ongoing contracts in Odisha may be waived.	Bidder must be having minimum 2(two) ongoing contracts in India with respect to same nature of job (AMC of IT and other peripherals) in any Central/State- govt./ PSUs, Public Limited company. Supporting documents must be submitted.
7	Page No: 8 Doc : 2	OEM authorization from HP and Dell for providing AMC Service and genuine spare parts.	what are the exact documents required for this tender i.e B2B or MAF.	OEM authorization is waived.
8	Page No: 8 Doc : 3	Copies of certified auditor statement on Annual Turnover and Audited Financial Statement (BS, PL) for last 3 years 2018-19, 2019-20, 2020-21.	Can the bidder produce the Copies of certified auditor statement on Annual Turnover and Audited Financial Statement (BS, PL) for 3 years i.e. 2017-18, 2018-19, 2019-20.	Yes The bidder has to produce the Copies of certified auditor statement on Annual Turnover and Audited Financial Statement (BS, PL) for 3 years i.e. 2017-18, 2018-19, 2019-20.
9	Page No: 8 Doc : 4	An undertaking that there will be no ownership change for three years from bid submission	what type of document required.	The bidder has to give an undertaking in this regard on his letter head.
10	Page No: 8 Doc: 11	Photocopy of own valid PAN No. AND GST REGISTRATION NO. with clearance certificate and any other clearance certificate meant for IT SERVICES, TIN & CIN.	Clearance certificate may be waived.	Photocopy of own valid PAN No. AND GST REGISTRATION NO. for IT SERVICES, TIN & CIN.
11	Page No: 12 point: 2	DD/Cash Receipt/online receipt towards Tender paper Cost / Authentic Registration Certificate as MSME if any, for claiming tender paper cost exemption.	It is the request to exempt the tender fee, EMD, prior turnover and eligibility criteria for MSME and Start up India recognised organization participating in this tender as for the govt. circular for MSME and Start -up India policy.	In OPTCL, relaxation to MSME organizations registered in Odisha is only for Sales Tender. For service i.e. AMC Tender no relaxation is given to MSME in OPTCL. So, all the participating bidders have to provide the DD/Cash Receipt/online receipt towards Tender paper Cost and Tender processing fee.
12	Page No: 13 Point : 2	For Comprehensive Maintenance of Hardware mentioned in the scope, assigning a qualified Engineer is essential, qualification being at least a Diploma/Engineering with minimum three years' experience of maintaining similar sites.	Is Resident Engineer required.	For Comprehensive Maintenance of Hardware mentioned in the scope, assigning a qualified Resident Engineer is essential, qualification being at least a Diploma/Engineering with minimum three years' experience of maintaining similar sites.
13	Page No: 14 point : 4	Maintaining the requisite spares and consumables at the site is essential.	1) How much required. 2) we have own logistic at Bhubaneswar Location. Is it possible that spare will maintain at our own office and when required we will give standby or replacement on immediate basis.	The successful bidder has to keep an inventory of essential spare parts and standby units at our end at all the times i.e. 3nos. of Desktop, 2nos. of Printers, 3nos. each for SMPS, Keyboards, Mouse, Teflon, Pickup Roller, Pressure Roller and other essential spares.
14	Page No: 14 point : 5	Contractor has to keep an inventory of essential spare parts and standby units at our end at all the times i.e. 10nos. of Desktop, 5nos. of Printers, 10nos. each for SMPS, Keyboards, Mouse, Teflon, Pickup Roller, Pressure Roller and other essential spares.	we have own logistic at Bhubaneswar Location. Is it possible spare will maintain at our own office and when required we will give standby or replacement on immediate basis.	The successful bidder has to keep an inventory of essential spare parts and standby units at our end at all the times i.e. 3nos. of Desktop, 2nos. of Printers, 3nos. each for SMPS, Keyboards, Mouse, Teflon, Pickup Roller, Pressure Roller and other essential spares.

Note: All other terms and conditions mentioned in the tender shall remain unchanged.

CHIEF GENERAL MANAGER (IT)